| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|---|---|---|---|---|---|---|
| S1 | *Review* 1 | online near "Frequently asked questions" | US-PGPUB; USPAT | OR | OFF | 2004/11/29 15:53 |
| S2 | *Scann* 566 | online near help | US-PGPUB; USPAT | OR | OFF | 2004/11/10 09:08 |
| S3 | *Scana* 340 | S2 and requests | US-PGPUB; USPAT | OR | OFF | 2004/11/10 09:09 |
| S4 | *Review* 11 | ("5584026").URPN. | USPAT | OR | OFF | 2004/11/10 09:10 |
| S5 | 25 | ("5696901").URPN. | USPAT | OR | OFF | 2004/11/10 09:22 |
| S6 | 5 | "rightnow" | USPAT | OR | OFF | 2004/11/10 09:58 |
| S7 | 0 | ("6665655").URPN. | USPAT | OR | OFF | 2004/11/10 10:51 |
| S8 | 0 | ("6665655").URPN. | USPAT | OR | OFF | 2004/11/10 11:09 |
| S9 | 11 | ("5724567" \| "5737734" \| "5870740" \| "6012053" \| "6021409" \| "6055542" \| "6108493" \| "6119114" \| "6256633" \| "6327590" \| "6353825").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/10 12:47 |
| S10 | 1 | ("0602409").PN. | US-PGPUB; USPAT | OR | OFF | 2004/11/10 12:48 |
| S11 | 11 | ("5724567" \| "5737734" \| "5870740" \| "6012053" \| "6021409" \| "6055542" \| "6108493" \| "6119114" \| "6256633" \| "6327590" \| "6353825").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/10 12:49 |
| S20 | 0 | "rightnow Technologies, Inc,." | US-PGPUB; USPAT; USOCR | OR | ON | 2004/11/10 13:29 |
| S21 | 0 | ("6665655").URPN. | USPAT | OR | OFF | 2004/11/10 14:17 |
| S26 | 0 | informatin near request | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/10 15:30 |
| S27 | 18915 | information near request | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/10 15:30 |
| S29 | *Review* 9 | ("4996642" \| "5704017" \| "5724567" \| "5737734" \| "5794237" \| "5855015" \| "5864846" \| "5867799" \| "6012053").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/12 11:42 |
| S30 | 0 | ("6665655").URPN. | USPAT | OR | OFF | 2004/11/12 11:44 |
| S31 | 11 | ("5724567" \| "5737734" \| "5870740" \| "6012053" \| "6021409" \| "6055542" \| "6108493" \| "6119114" \| "6256633" \| "6327590" \| "6353825").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/12 11:44 |
| S32 | 20 | ("6327590").URPN. | USPAT | OR | OFF | 2004/11/12 11:57 |

| S33 | *Review* 7 | ("5640553" \| "5717914" \| "6289353" \| "6314420" \| "6327590" \| "6393415" \| "6397228").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/12 11:59 |
|---|---|---|---|---|---|---|
| S34 | 4 | ("6567797").URPN. | USPAT | OR | OFF | 2004/11/12 12:01 |
| S35 | 70 | ("4754409" \| "4930071" \| "5257185" \| "5404505" \| "5481647" \| "5583763" \| "5704017" \| "5751286" \| "5754938" \| "5758257" \| "5761662" \| "5796393" \| "5799151" \| "5815663" \| "5819269" \| "5842010" \| "5842195" \| "5842199" \| "5864874" \| "5867226" \| "5877759" \| "5886693" \| "5893098" \| "5913040" \| "5956693" \| "5974396" \| "5974409" \| "5977964" \| "5983214" \| "5991306" \| "6009410" \| "6012053" \| "6014654" \| "6020883" \| "6029161" \| "6035283" \| "6035294" \| "6041311" \| "6064980" \| "6078740" \| "6078892" \| "6094675" \| "6101486" \| "6115680" \| "6141007" \| "6151601" \| "6151620" \| "6167395" \| "6170011" \| "6182059" \| "6226630" \| "6249282" \| "6256032" \| "6266649" \| "6278993" \| "6282548" \| "6285998" \| "6314420" \| "6317722" \| "6317761" \| "6317784" \| "6338066" \| "6356879" \| "6412012" \| "6442574" \| "6460036" \| "6466970" \| "6490584" \| "6539375" \| "6567797").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/12 12:03 |
| S36 | 2 | ("4870579" \| "4872113").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/12 13:03 |
| S40 | 116 | frequent$ adj1 asked near question@ | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/12 13:20 |
| S41 | 0 | ("2001/0032211").URPN. | USPAT | OR | OFF | 2004/11/12 13:22 |
| S42 | 12 | ("6332154").URPN. | USPAT | OR | OFF | 2004/11/12 13:23 |
| S43 | 0 | ("2002/0161611").URPN. | USPAT | OR | OFF | 2004/11/12 13:27 |
| S44 | 116 | frequent$ adj1 asked near question@ | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 09:49 |
| S45 | 5 | ("5842221").URPN. | USPAT | OR | OFF | 2004/11/15 09:03 |

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|---|---|---|---|---|---|---|
| S46 | *Reuse* 26 | ("20030208472" \| "5454106" \| "5625252" \| "5673369" \| "5842221" \| "5864844" \| "5920854" \| "5926784" \| "5933822" \| "5974412" \| "5995921" \| "6028601" \| "6029195" \| "6076088" \| "6182083" \| "6240420" \| "6256623" \| "6256648" \| "6346952" \| "6370526" \| "6405161" \| "6434550" \| "6453315" \| "6493699" \| "6560590" \| "6675159").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 09:06 |
| S47 | 42 | ("6076088").URPN. | USPAT | OR | OFF | 2004/11/15 09:41 |
| S48 | 74 | S44 and (message board) | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 09:49 |
| S49 | 5 | ("5862223" \| "6026148" \| "6223165" \| "6230287" \| "6333980").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 10:10 |
| S50 | *Scan* 116 | frequent$ adj1 asked near question@ | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 11:53 |
| S51 | *Revel* 31 | S50 and "chat" | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 11:53 |
| S52 | 4 | US-6122632-$.DID. OR US-5974406-$.DID. OR US-5594791-$.DID. OR US-5914951-$.DID. | USPAT | OR | OFF | 2004/11/15 13:42 |
| S53 | 7 | ("6122632").URPN. | USPAT | OR | OFF | 2004/11/15 13:43 |
| S54 | 21 | ("5206934" \| "5208912" \| "5404488" \| "5577247" \| "5600834" \| "5630116" \| "5684984" \| "5794039" \| "5799151" \| "5805830" \| "5862325" \| "5905863" \| "5913059" \| "5923846" \| "5990887" \| "6101532" \| "6105055" \| "6122632" \| "6161149" \| "6182117" \| "6233600").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 13:48 |
| S55 | 8 | ("6122632" \| "6192396" \| "6195679" \| "6247045" \| "6289372" \| "6393423" \| "6484196" \| "6529942").PN. OR ("6789107"). URPN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/11/15 14:49 |
| S56 | *Real* 5 | frequent$ adj1 asked near question@ | EPO; JPO | OR | OFF | 2004/11/29 15:52 |
| S57 | 0 | online near "Frequently asked questions" | EPO; JPO | OR | OFF | 2004/11/29 15:53 |
| S58 | *Revew* 16 | frequent$ adj1 asked near question@ | EPO; JPO; DERWENT | OR | OFF | 2004/11/30 09:16 |

| S59 | 58 | FAQ | EPO; JPO; DERWENT | OR | OFF | 2004/11/29 15:55 |
|-----|-----|-----|-----|-----|-----|-----|
| S60 | 5 | frequent$ adj1 asked near question@ | EPO; JPO | OR | OFF | 2004/11/30 09:16 |